

**Corrigendum for the RFP to establish e-UPHCs in districts of West Godavari, Krishna, Guntur & Prakasam (These Four Districts are treated as Zone-2 only for the purpose of operationalizing of e-UPHCs)**

1. On page no.04 "This is a fixed-budget assignment and the Financial Proposal shall not exceed this budget, budget details given in TOR" is deleted. The successful bidder will be decided by lowest rate quotation.
2. On page no.10: The EMD amount is **Rs.3Lakhs** for zone-2 and the entire tender shall be accompanied by Earnest Money Deposit (EMD) as specified in the Notice Inviting Tender (NIT) in the shape of Bank Draft / Bankers cheque from any Schedule Bank in favour of Commissioner Health & Family Welfare, Government of Andhra Pradesh payable at Hyderabad.
3. On page. No 14 the line "5. The Service provider will follow electronic inventory management system for managing drugs (e-aushadhi) provided by the state and diagnostic program (NTR Vaidhya Prariksha) provided for by the state. Reasons for unavailability of drugs and test will be recorded by the service provider and needs to be updated to the state authority on monthly basis. Also the service provider is required to develop a Dash Board application for real time monitoring of all the key performance indicators." **Can be read as "The service provider will follow electronic inventory management system for managing drugs (e-aushadhi) provided by the state. All the diagnostic services shall be provided by the selected service provider in-house in the facilities, the list of test is attached in the Annexure-1 in this corrigendum. The biomedical equipment should be European CE or US-FDA approved."**  
The service provider has to deliver all the lab tests in time bound manner mentioned in the table.
4. On page no.14 The line "The minimum IT required of I-3 processor based computer system, with a minimum of 4 GBPS internet connectivity, a minimum of 8 megapixel internet camera and 120 Decibel sound system/speakers shall be provided for by the service provider." **Can be read as "The selected service provider shall provide sufficient internet bandwidth for the Tele-consultation with minimum 8 Mega-pixel internet camera and all the other hardware and software and communication set up required for seamless tele-consultation shall be provided by the selected service provider. "**
5. On page no. 14 the line "8. The state authority shall impose a penalty on service provider facility wise, in case if there is no service provided due to breakdown of services for one shift in a day, one day payment will be stopped; If there is breakdown for both shifts in a day, then 10% of monthly payment will be stopped; If there is breakdown of services for 3 days in a month, 20% of monthly payment will be stopped and if breakdown of services is more than 3 days in a month, there will be stoppage of 50% of monthly payment for that month. The same scale of penalties shall apply for the specialty services to be offered through telemode also. If more than 3 days of interruption of services per month is repeated more than thrice within one year, it would lead to the termination of the contract." **Can be read as**

**"Penalty per e-UPHC:**

- 1.) if Breakdown of service is for Half shift, the amount reimburse will be only for half shift for that day.

2.) If breakdown of services is for 1 day, No amount will be reimbursed for that day and 10% of 1 day per e-UPHC reimbursement will be imposed as penalty on service provider

3.) If breakdown is for 1-3 days, no amount shall be reimbursed for these days and 30% of per day per e-UPHC reimbursement shall be imposed as penalty on the service provider.

4.) If breakdown continues for 3-7 days in e-UPHC; No amount shall be reimbursed for these days and 50% of per day per e-UPHC amount will be imposed as penalty on the service provider.

\*In any case if breakdown in service (which also include Tele-consultation) is beyond 7 days continues and 15 days of total in a month in any of the e-UPHC; the service provider will be liable for the **termination of the total contract.**"

In case of breakdown in internet connectivity, the service provider will have to arrange alternate internet connectivity options for Tele-consultation with the specialists sitting in Hub which could be **virtual/physical**. 25% total reimbursement for that day will be imposed as penalty on the service provider."

6. On page no 15, The "2. All e-UPHCs would be used as HUB and Spoke model for the diagnostics initiative. The sample will be collected from these centres by the service provider and tested at a central facility and validated reports sent electronically to each of the centres within stipulated time." is deleted.
7. On page no.16, the line "The bidder should have a minimum two years experience in operationalization of a telemedicine centre as a consultancy hub (central focal point) with a minimum strength of 10 doctors with minimum qualification as MD/MS/DNB serving to a minimum of 20 remote locations (spokes) having MBBS doctors in each of these 'spoke' locations" can be read as **The bidder should have a minimum two years' experience in operationalization of minimum one telemedicine centres as a consultancy hub with a minimum strength of 10 doctors with minimum qualification as DM/MD/MS/DNB serving to a cumulative of 20 remote locations (spokes) from one or more than one hubs and having MBBS doctors in each of these spokes"**
8. On page no. 16, The line "No bidder can place more than one bid in any form in the state." Is deleted. **The bidder is allowed to bid for all 3 zones.**
9. On page no 20, the line "o) the specialist available at the 'HUB' should be from the minimum of following specialties with MCI/NEB certified MD/MS/DNB degrees i. Cardiologist ii. Endocrinologist iii. Rheumatologist iv. Dermatologist v. Psychiatrist vi. General Medicine specialists" can be read as **"o) The specialist available at the 'HUB' should be from the minimum of following specialties with MCI/NEB certified DM/MD/MS/DNB degrees i. Cardiologist ii. Endocrinologist. iii. Rheumatologist/Orthopaedic surgeon. iv. General Medicine specialists"**  
**The service provider has to provide the expert consultation two full days in week and General medicine specialist in all working days and the maximum waiting time for consultation shall not exceed 2 hours.**

**Annexure -1**

**ILLUSTRATIVE LIST OF FREE INVESTIGATIONS  
(FOR e-UPHC facilities)**

S.No.	Name of Test	Suggestive Reporting Time Frame
<b>Clinical Pathology</b>		<b>In-house Tests at e-UPHC</b>
1	Hemoglobin Estimation(Hb)	Up to 4 hours
2	Total Leukocyte Count	Up to 4 hours
3	Differential Leukocyte Count (DLC)	Up to 4 hours
4	Platelet count	Up to 4 hours
5	MP(Slide Method)	Up to 4 hours
6	ESR	Up to 8 hours
7	Clotting Time (CT)*	Within 1 hour in emergency
8	Blood Group (ABO-RH typing)	UP to 4 hours
9	Pregnancy test	2 hrs
<b>Bio Chemistry</b>		
10	Blood Sugar	Within 15 minutes ( if critical) Up to 4 hours in routine
11	S. Bilirubin	Up to 4 hours
<b>Sero- Microbiology</b>		
12	HIV Test	Up to 2 days in routine/ ELISA
13	Sputum for AFB**	Up to 2 days
<b>Stool Analysis</b>		
14	Stool for OVA and cyst	Up to 2 days

<b>Biochemistry</b>		
15.	Blood Urea	Up to 8 hours
16.	S. Creatinine	Up to 8 hours
17.	S. Bilirubin (T)	Up to 4 hours
18.	S. Bilirubin (D)	Up to 4 hours
19.	SGOT	Up to 8 hours
20.	SGPT	Up to 8 hours
21.	S. Alkaline Phosphates	Up to 8 hours
22.	S. Total Protein	Up to 8 hours
23.	S. Albumin	Up to 8 hours
24.	S. Total Cholesterol	Up to 2 days
25.	S. Triglyceride	Up to 2 days
26.	S. VLDL	Up to 2 days
27.	S. HDL	Up to 2 days
28.	S.Amylase	Up to 8 hours

Note: The service provider has to arrange all these mentioned tests in house in the facilities, all the capital cost, consumable and reagent cost and maintenance cost shall be borne by the service provider

ii. The drug controller of state will inspect the quality part and **statutory norms** of laboratory services regularly.